



**Human Infection with Novel Corona Virus (COVID-19)
Interim Guideline – 7 for Hospitals, Primary and Private health care**

Novel Corona virus (COVID-19) case definition

A suspected case is

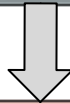
1. A person with acute respiratory symptoms.

AND / OR

2. A person with pneumonia.

AND/ OR

3. Patient admitted with severe acute respiratory infection (SARI) or one who develops SARI while in hospital.



Notify

Electronic notification (ARI / SARI) OR Use SARI Notification Form
&
share to Governorate FAX or Hotline

Laboratory Investigation

- Collect respiratory samples (Nasopharyngeal and oral pharyngeal swab¹ / Bronchoalveolar lavage/Tracheal aspiration /sputum).
- Adhere to safety procedure during collection.
- Transport samples in triple packing.
- Use Alshifa Laboratory code : **SARS-CoV-2 RNA PCR**
- Consider other differential diagnosis (Request for RVP, MERS- CoV, Atypical bacterial PCR & and bacterial culture)
- **Contact CPHL Hotline (91313316) prior to shipment.**

For **infection prevention and control measures** and for **case management**
please refer to relative guidelines.

¹Nasopharyngeal and oral pharyngeal swabs should be placed in one VTM tube.

Ministry of Health
Sultanate of Oman

Directorate General for Disease Surveillance & Control

Incident Command Chain

Hotline Numbers

National level	Hotline	Fax
National Hotline	92199389	22357541
Surveillance (DS)		22357541
Communicable Disease (DCD)		22357539
Infection Prevention & Control (CDIPC)	91313315	22357542
Central Public Health laboratory (CPHL)	91313316	24793899
Environmental & Occupational Health (EOH)		24563121

Governorates	Hotline	Fax
Muscat	90924212	24707264
South Al Batinah	72145603	26877470
North Al Batinah	98818166	26845168
Al Buraimi	71555520	25657147
Al Dhahira	91789500	25685912
Al Dhakhliyah	90922261	25228493
North Al Sharqiyah	99101292	25576891
South Al Sharqiyah	71742120 25543996	25540188
Al Wusta	99342885	23436402
Dhofar	93531812	23230559
Musandam	99820729	26730147