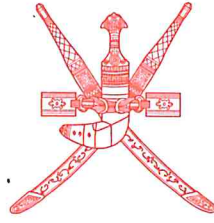


# Sultanate of Oman

Ministry of Health

Directorate General of Pharmaceutical Affairs  
and Drug Control  
MUSCAT



سِلاطِنَا اَمَانَا  
وَزَارَةِ الصِّحَّةِ  
وَالرِّقَابَةِ الدَّوَلِيَّةِ  
مَسْقَط

To:

**THE DIRECTOR GENERAL OF HEALTH SERVICES IN ALL GOVERNORATES**  
Commanding Officer, Armed Forces Hospital (Al Khoudh & Salalah)  
Director General of Engineering Affairs, MOH  
Director General of Royal Hospital  
Director General of Khoula Hospital  
Director General of Medical Supplies (MOH)  
Director General of Pvt. Health Est. Affairs (to kindly arrange distribution to all Pvt. Hospitals)  
Hospital Director (Al Nahda Hospital)  
Hospital Director (Al Massara Hospital)  
The Head of Medical Services in SQU Hospital  
The Head of Medical Services in Royal Oman Police  
The Head of Medical Services in Ministry of Defence  
The Head of Medical Services in The Diwan  
The Head of Medical Services in The Sultan's Special Force  
The Head of Medical Services in Internal Security Services  
The Head of Medical Services in Petroleum Development of Oman  
The Head of Medical Services in LNG Oman  
**ALL PRIVATE PHARMACIES & DRUG STORES**

After Compliments,

Please find attached our Circular No. 3/2020 dated 1/1/2020 Regarding Gulf Health Council Recall of MiniMed 600 series insulin pumps (Mfr: Medtronic)

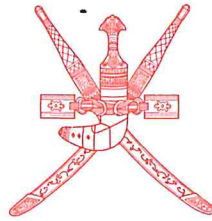
Copy to:

- Director, Office of H.E. The Undersecretary for Health Affairs
- Director of Medical Device Control, DGPA&DC
- Director of Pharmacovigilance & Drug Information Dept, DGPA&DC
- Director of Drug Control Department, DGPA&DC
- Director of Pharmaceutical Licensing Department, DGPA&DC
- Director of Central Quality Control Lab., DGPA&DC
- Supdt. of Central Drug Information

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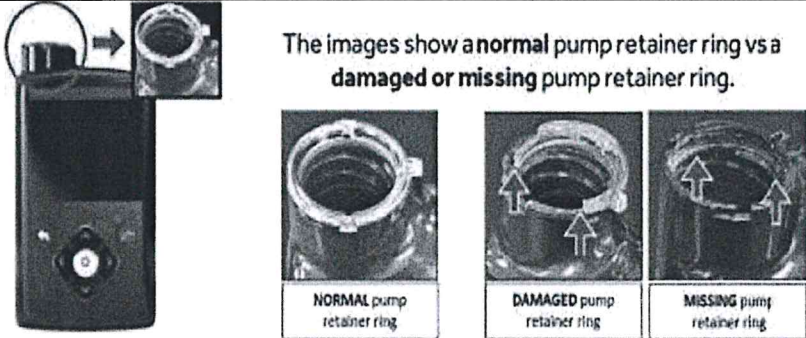
سلطنة عمان  
وزارة الصحة  
المديرية العامة للصيدل  
والرقابة الدوائية  
مسقط

MUSCAT  
Circular No. 3 / 2020

05-05-1441 H

01-01-2020

## Recall of MiniMed 600 series insulin pumps from Medtronic

Source of Recall	Gulf Health Council
Product	MiniMed 600 series insulin pumps
Manufacturer	Medtronic
Local agent	Bahwan Health Care
The affected products	1) MiniMed 640G pump Model Number: MMT-1711, MMT-1712 2) MiniMed 670G pump Model Number: MMT-1780, MMT-1781, MMT-1782
Reason for Recall	The MiniMed 600 series insulin pump is designed with a pump retainer ring to lock the reservoir in the insulin pump. There have been reported incidents of a loose reservoir that can no longer be locked into the pump. The reservoir can become loose due to a broken or missing retainer ring that prevents a proper lock. The retainer ring can be broken, for example as a result of dropping or bumping your pump on a hard surface.
Action	1. Kindly check your stock, contact your local agent for remedial action 2. Examine the retainer ring on your pump 3. If the reservoir does not lock into the pump or the retainer ring is loose, damaged or missing, discontinue using the insulin pump and revert to a back-up plan of manual insulin injections per your doctor's recommendations. 4. DO NOT insert the reservoir back into your pump while connected because you could mistakenly give yourself a large insulin bolus. 5. If your reservoir properly locks in place by the retainer ring, continue to use your pump. Remember to always follow the Instructions for Use
Product image	 <p>The images show a normal pump retainer ring vs a damaged or missing pump retainer ring.</p> <p>NORMAL pump retainer ring</p> <p>DAMAGED pump retainer ring</p> <p>MISSING pump retainer ring</p> <p>Image: Location of the retainer ring on the MiniMed™ 600 series insulin pump</p>
comments	Healthcare professionals are encouraged to report any adverse events Suspected to be associated with the above device or any other medical Device to Director of Medical Device Control contact E-mail <a href="mailto:dg-padc@moh.gov.om">dg-padc@moh.gov.om</a>

Directorate General of Pharmaceutical Affairs & Drug Control  
Sultanate of Oman

Dr. Mohammed Hamdan Al Rubaie

DIRECTOR GENERAL

