



To:

Director of Pharmaceutical Care, Royal Hospital
Director of Pharmaceutical Care, Khoula Hospital
Pharmacist Incharge, Al Nahda Hospital
Director General of Health Services in all Governorates
Director General of Pvt. Health Est. Affairs (to kindly arrange distribution to all Pvt. Health Institutions)
Director of Pharmaceutical Care, DGMS
Pharmacist Incharge, Al Massarah Hospital
The Head of Medical Services in University Medical City
The Head of Medical Services in Medical City for Military and Security Services
Director of Pharmacy of Qaboos Comprehensive Cancer Care & Research Center
Pharmacist Incharge, The Sultan's Special Force
Pharmacist Incharge, Internal Security Services
Pharmacist Incharge, Petroleum Development of Oman
Pharmacist Incharge, LNG Oman
All Private Pharmacies & Drug Stores

After Compliments,

Kindly find attached our Circular No **105** dated **21/10/2026** Regarding Update to Health Care Professionals About Falsified eye drops.

Copy to:

- Director of Pharmacovigilance Department, DSC
- Director of Medicine Registration Department, DSC
- Director of Regulatory Compliance Department, DSC
- Director of Central Quality Control Lab., DSC
- Director of Medical Device Department, DSC
- Section Head of Medicine Safety Evaluation
- Section Head of Quality Problems and Medication Errors.
- Section Head of Pharmacovigilance
- Section Head of Clinical Trials

Circular No. 105 /2026

10 -05-1447 H
21 -10-2026

Subject: Falsified eye drops

The Drug Safety Center (DSC) would like to share safety information published by the U.S. Food and Drug Administration (FDA) regarding **falsified eye drops** identified in the United States. The affected products and identification details are listed in Annex 1.

The products concerned are marketed as eye drops for **relief of eye redness and/or dryness**, depending on the product.

Two falsified Ocusan products tested **positive for bacterial contamination**. Such contamination may cause **serious eye infections**, potentially resulting in **partial vision loss or blindness**. FDA reported no known associated adverse events at the time of its communication.

Advice for Healthcare Professionals:

- Kindly review the product details in Annex 1 before dispensing or administering any suspected product.
- Do not dispense or administer suspected falsified products. Segregate any suspected stock and notify the Drug Safety Center for assessment and further instructions.
- Ask patients presenting with eye infections about all ophthalmic products used.
- Document the product name, batch number, expiry date, supplier and available photographs when reporting suspected falsification.

Advice for Healthcare Professionals to Provide to Patients:

- Stop using the identified falsified products immediately.
- Seek immediate medical attention for eye redness, discharge, pain or discomfort after use.
- If unsure about a product, consult a pharmacist or other healthcare professional.



Call to report:

Healthcare professionals, patients and caregivers are requested to report suspected falsified products and associated adverse drug reactions to the Pharmacovigilance Department at the Drug Safety Center through the established national reporting channels.

Ph. Ibrahim Nasser Al Rashdi
Director General





Annex 1 Identification of falsified eye drops

Authentic product	Counterfeit product
- Product: Colirio Ocusan Fast Redness Relief - Company on the label is DLC Laboratories Inc. - Carton is labeled with an expiration date of 9/2027 or earlier - Carton is labeled with NDC 24286-1575-1 - Bottle has a white cap - Carton and bottle contain information in English only - Carton contains a Drug Facts panel - Bottom of the carton contains a barcode and 'Made in Korea'   	- Product: Colirio Ocusan Alivio rapido del enrojecimiento - Company on the label is DLC Laboratories Inc. - Carton is labeled with an expiration date of 12/2030 - Carton is labeled with lot number 5542D12 - Bottle has a red cap - Carton and bottle contain information in Spanish only - Carton does not include a Drug Facts panel - Bottom of the carton does not contain any information   



- Product: Ocusan Dry Eyes
- Company on the label is DLC Laboratories Inc.
- Carton is labeled with an expiration date of 9/2027 or earlier
- Carton is labeled with NDC 24286-1292-5
- Bottle has a white cap
- Carton and bottle contain only English language information
- Carton contains a Drug Facts panel
- The bottom of the carton contains a barcode and 'Made in Korea'



- Product: Ocusan Ojos Secos
- Company on the label is DLC Laboratories Inc.
- Carton is labeled with an expiration date of 12/2030
- Carton is labeled with lot number 5542D12
- Bottle has a blue cap
- Carton and bottle contain only Spanish language information
- Carton does not include a Drug Facts panel
- Bottom of the carton does not contain any information





- Product name: Colirio Manzanill A+ Redness Reliever & Lubricant
- Company on the label is ProMEX LLC; the side panel of the carton states the product is 'Distributed by PRO-MEX'
- Carton is labeled with an expiration date of 11/2027
- The front of the carton contains the word 'STERILE' on the bottom left, and the word 'Alivia' is in yellow font
- Back and side panels of the carton contain Drug Facts panels
- Bottom of the carton contains lot number and expiration date



- Product name Colirio Manzanilla
- Company on the label is ProMEX LLC
- Carton is labeled with an expiration date of 12/2030
- The front of the carton does not contain the word 'STERILE' on the bottom left, and the word 'Alivia' is in red font
- Carton does not include a Drug Facts panel
- Bottom of the carton does not contain any information





- Product name: Manzanilla Sophia Usala Diario
- Company on the label is Laboratorios Sophia
- Carton side panel contains bold heading that reads 'INSTRUCTIVO' and contains images of opening the bottle, instilling the eye drop and closing the bottle
- The other side panel of the carton contains a green bar on the top with white text that reads 'FÓRMULA'



- Product name: Manzanilla Sophia Usala Diario
- Company on the label is Laboratorios Sophia
- Carton is labeled with an expiration date of 12/2030
- Carton contains lot number 160701DHR0
- Carton side panel that states 'Precio Maximo Al Publico \$33.00' over a red burst
- Carton side panel and product bottle that states 'Dina distribuidor naturista'





- There is no authentic version of Manzanilla Sophia Ojo Rojo

- Product name: Manzanilla Sophia Ojo Rojo
- Company on the label is Laboratorios Sophia
- Carton contains an expiration date 10/2030
- Carton is red and contains an image of a red eye



Reference: <https://www.fda.gov/drugs/counterfeit-medicine/counterfeit-versions-eye-drops-found-several-states>