

Sultanate of Oman

Ministry of Health

Directorate General of Pharmaceutical Affairs
and Drug Control
MUSCAT



سِلاطِنَةُ عُومَانِ
وَزَارَةُ الصِّحَّةِ
الْمَدِيرِيَّةُ الْعَامَّةُ لِلصِّدْقِ
وَالرَّقَابَةِ الدَّوَالِيَّةِ
مَسْقَط

To:

Director General of Royal Hospital
Director General of Khoula Hospital
Director General of Medical Supplies (MOH)
Director General of Pvt. Health Est. Affairs (to kindly arrange distribution to all Pvt. Health Institutions)
Director General of Health Services in all Governorates
Director of Rational Use of Medicine (MOH)
Hospital Director (Al Nahda Hospital)
Hospital Director (Al Massara Hospital)
The Head of Medical Services in SQU Hospital
The Head of Medical Services in Royal Oman Police
The Head of Medical Services in Ministry of Defence
The Head of Medical Services in The Diwan
The Head of Medical Services in The Sultan's Special Force
The Head of Medical Services in Internal Security Services
The Head of Medical Services in Petroleum Development of Oman
The Head of Medical Services in LNG Oman
Director of Pharmacy & Medical Stores in all Governorate (for distribution pls.)
ALL PRIVATE PHARMACIES & DRUG STORES

After Compliments,

Please find attached our Circular No. 61/2019 dated 26-1-2019 regarding the Product Recall of ZORDYL MOUTHWASH (Mfr: Julphar / UAE).

Copy to:

- Director, Office of H.E. The Undersecretary for Health Affairs
- Director of Pharmacovigilance & Drug Information Dept, DGPA&DC
- Director of Drug Control Department, DGPA&DC
- Director of Pharmaceutical Licensing Department, DGPA&DC
- Director of Central Quality Control Lab., DGPA&DC
- Director of Medical Device Control, DGPA&DC
- Supdt. of Central Drug Information
- Head of Cordn. & FU
- M/s. Scientific Pharmacy – to arrange recall of the above product and let us know the total quantity recalled and the customers (pharmacies, medical stores and other institutions) and destruction method within ONE week. Please submit this information to Department of Pharmacovigilance & Drug Information through online e-portal (submission type 'Recall').

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Circular No. 6 / 2019

19 -05-1440 H

26 -01-2019

ZORDYL MOUTHWASH M/s. JULPHAR, UAE

Since the above mentioned product is recalled in the country of origin due to non compliance with the approved specification, we have decided to recall the same with immediate effect.

Please do not dispense the product which should be returned to the local agent M/s. Scientific Pharmacy under intimation to us.

The healthcare professionals are kindly requested to report any adverse events or side effects associated with the use of any medicinal product to the Department of Pharmacovigilance & Drug Information in DGPA&DC.


Dr. Mohammed Hamdan Al Rubaie
DIRECTOR GENERAL

